

E. 01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100928

Date: 12/1/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Barbara **Bohling**

Account Name: Barbara Bohling

Home: (000) 000-0000

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85254

is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****FOLLOWING OPINION SENT TO EACH COMMISSIONER'S OFFICE*****

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those on Social Security have not seen a cost of living increase in nearly three years.

Arizonans have had to tighten their belts - why shouldn't APS also tighten theirs?

Not only people who are close to or already retired, consider those that have been unemployed. I have been out of work for over two years. The unemployment numbers are so off. It is based on those collecting unemployment, not those of us who have exhausted our benefits and unable to secure a job. People are the brunt of many things in today's world, why would ANYONE want to stick them one more time? Life is difficult enough, have some mercy on the residents of Arizona.

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Sincerely,

Mrs. Barbara Bohling

Arizona Corporation Commission

DOCKETED

DEC - 6 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

15220 N 52nd St
Scottsdale, AZ 85254-2363
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

12/1--opinion entered into database and will be docketed in E-01345A-11-0224
End of Comments

*****CLOSED*****

Date Completed: 12/1/2011

Opinion No. 2011 - 100928

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101007

Date: 12/5/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Jack

Brenon

Account Name:

Jack Brenon

Home: (000) 000-0000

Street:

Work:

City:

Peoria

CBR:

State:

AZ

Zip: 85383

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****THE FOLLOWING OPINION WAS ADDRESSED TO EACH COMMISSIONER'S OFFICE*****

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

If the cost of electricity continues to go up, you are forcing the retirement community to leave Arizona.

I for one, after paying \$400 a month on average for summer months just to cool a 2400 sqf home, just realized that leaving AZ in the summer is a better cost saving than staying.

I believe many of my fellows retirees are being forced to reside in AZ part year.

Imagine what that does to the State Tax Revenues. All these out of state pensions will pay partial year income tax instead of a full year residence. Not to mention the sales taxes lost for 5 months out of the year.

Ask the businesses we deal with how do they like loosing their customers due to APS rates.

APS rates are outrageous and its effect on the State of AZ economy is huge! It is time for APS to start to look elsewhere for savings aside from raising rate every five minutes! No one in their right mind will pay \$400 a month for cooling their home at 80 Degrees only (that is what I keep it at and in August my bill was \$425, and I can not wash dishes, wash cloth, turn any appliances on till afer 7:00 PM) OUTRAGEOUS!

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Sincerely,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Mr. Jack Brenon
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/5--opinion entered into database and will be docketed in 11-0224.
End of Comments

*****CLOSED*****

Date Completed: 12/5/2011

Opinion No. 2011 - 101007

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 101009

Date: 12/5/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Sharon

O'Connor

Account Name:

Sharon O'Connor

Home: (000) 000-0000

Street:

Work:

City:

Prescott

CBR:

State:

AZ

Zip: 86303

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****FOLLOWING OPINION ADDRESSED TO EACH COMMISSIONER'S OFFICE*****

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

I realize that there is really no good time for APS to raise rates on their customers, and that sometimes it is a necessity to do so. Now is NOT the time.

A majority of APS customers are in dire straits and barely scraping by. Families are hurting. Every penny is accounted for and there is nothing left and no where to turn to for help. Doing without electricity should not be an option, but very well could be if a rate increase is approved.

Furthermore, the proof that people cannot afford to waste electricity is in the fact that APS isn't reeking in the profits they are obviously used to. An additional charge (decoupling) for lower usage is preposterous! It makes as much sense as if I were to send them a bill because I used less energy!

I swear, there appears to be no common sense left in the people running this state. Voters are taking notice, thank God.

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Mrs. Sharon OConnor
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

12/5---opinion entered into database and will be filed in 11-0224.
End of Comments

*****CLOSED*****

Date Completed: 12/5/2011

Opinion No. 2011 - 101009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101010

Date: 12/5/2011

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By:

Karen

Anderson

Account Name:

Karen Anderson

Home: (000) 000-0000

Street:

Work:

City:

Scottsdale

CBR:

State:

AZ Zip: 85260

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****FOLLOWING OPINION ADDRESSED TO EACH COMMISSIONER'S OFFICE*****

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those on Social Security have not seen a cost of living increase in nearly three years.

Arizonans have had to tighten their belts - why shouldn't APS also tighten theirs?

Arizonan's cannot afford to have this much of a rate hike in their monthly bill. With the unemployment and one of the highest bankruptcy and foreclosure rates in the country, this rate hike is much to high for most people to afford.

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Sincerely,

Ms. Karen Anderson

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

12/5--opinion entered into database and will be docketed in 11-0224.

*****CLOSED*****

End of Comments

Date Completed: 12/5/2011

Opinion No. 2011 - 101010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101002

Date: 12/5/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Donna**

McKinnon

Account Name: Donna McKinnon

Home: (000) 000-0000

Street:

Work:

City: Buckeye

CBR:

State: AZ Zip: 85396

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone: \

Nature of Complaint:

*****FOLLOWING OPINION ADDRESSED TO EACH COMMISSIONER'S OFFICE*****

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those on Social Security have not seen a cost of living increase in nearly three years.

Arizonans have had to tighten their belts - why shouldn't APS also tighten theirs?

My electric is very high in the summer. If I cut out my air conditioner I could have real health problems.

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Sincerely,

Mrs. Donna McKinnon
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

12/5--opinion entered into database and will be docketed in 11-0224.

*****CLOSED*****

End of Comments

Date Completed: 12/5/2011

Opinion No. 2011 - 101002
